Sonicare toothbrush

PowerUp – Canada HX3120/01
PowerUp – EU, ASIA HX3110/00
PowerUp – EU HX3110/08
PowerUp – UK HX3110/02
PowerUp – EU HX3110/04
PowerUp – UK, ASIA HX3110/06
Handle – HX3110



Service
Service
Service
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Philips Consumer Lifestyle

Service Manual

SERVICE POLICY

Product will be serviced for 3 years after End of Life.

PRODUCT INFORMATION

Smartimer

Automatically sets the brushing time to 2 minutes.
After these 2 minutes the product turns off automatically.
If you press the on/off button during mid-cycle to turn the brush off, the Smartimer will reset the 2 minute timer when the brush is turned on again.

Charging

It takes at least 30 hours to fully charge the battery. Plug the charger into a live electrical outlet and place the handle on the charger. The charger is designed to properly charge only one (1) handle at a time. You may keep your toothbrush on the charger when not in use.

Cleaning

Clean the Sonicare periodically. Wipe down and rinse the entire surface with a soft cloth and mild soap, if desired. Do not use sharp objects to clean. Do not clean brush heads, handle, or travel charger in the dishwasher.

SAFETY INFORMATION

To reduce the risk of burns, electrocution, fire or physical injury:

- Do not use attachments other than those recommended by the manufacturer.
- Do not plug the charger into an outlet with a voltage other than specified on the bottom of the charger. This product is designed to operate within a range of 100 to 240 volts. Voltage converters. do not warrant voltage compatibility.
- Never force the plug into an outlet; if the plug does not easily fit into the outlet, discontinue use.
- Discontinue use if the product appears damaged in any way (brush head, handle, charger).
- Do not use the charger if it has dropped into water.
- Keep the cord away from heated surfaces.

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PHILIPS

• Do not use the charger outdoors.
• This product contains no user-serviceable parts. Refer to "Warranty and Service" if the appliance no longer works properly or needs repair.
• Use this appliance only for its intended use as described in this document or as recommended by your dental professional.
• This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
• Children should be supervised to ensure that they do not play with the appliance.
• Sonicare is a personal care device and is not intended for use on multiple patients in a dental office or institution.

MEDICAL WARNINGS
• Consult your dental professional before you use this product if you have had oral or gum surgery in the previous 2 months.
• Contact your dental professional if excessive bleeding occurs after using this product or bleeding continues to occur after 1 week of use.
• Discontinue use of this product and contact a physician/dentist if discomfort or pain is experienced.
• This product complies with the safety standards for electromagnetic devices. If you have a pacemaker or other implanted device, contact your physician or the device manufacturer prior to use.
• Consult your physician if you have other medical concerns.

Electromagnetic fields (EMF)
This Philips product has been tested and is compliant with safety standards for electromagnetic devices. If handled properly and according to the instructions in this user manual, the product is safe to use.

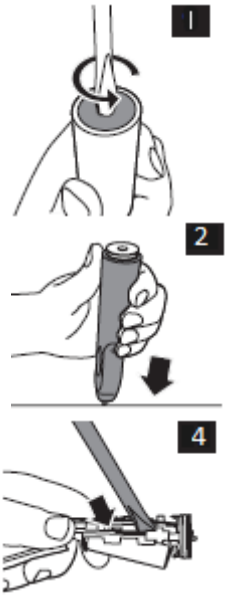
REPAIR INSTRUCTIONS
- Brush head
  In case of a defective brush head, the complete brush head must be replaced.
- Charging base:
  In case of a defective charging unit, the entire unit must be replaced.
- Handle toothbrush
  The batteries inside cannot be replaced. In case of a defect, the whole unit must be replaced.

TECHNICAL INFORMATION
PowerUp Electrical Ratings
Battery Type: Nickel-Metal Hydride rechargeable
Voltage: 1.2 VDC [2x]
Capacity: 750 mAh
Power consumption: 1.2 W

Charger Electrical Ratings
Operating Voltage: 100 – 240 V
Operating Frequency: 50 / 60 Hz
Power Consumption: 0.4 – 1.4 W

ENVIRONMENT
- The rechargeable battery inside your Sonicare cannot be replaced, but can be removed for recycling or proper disposal. Refer to the instructions below for battery removal.
- Do not throw away the appliance with the normal household waste at the end of it's life, but hand it in at an official collection point for recycling. This will help preserve the environment.
- If you have any recycling questions, contact your local waste management office.

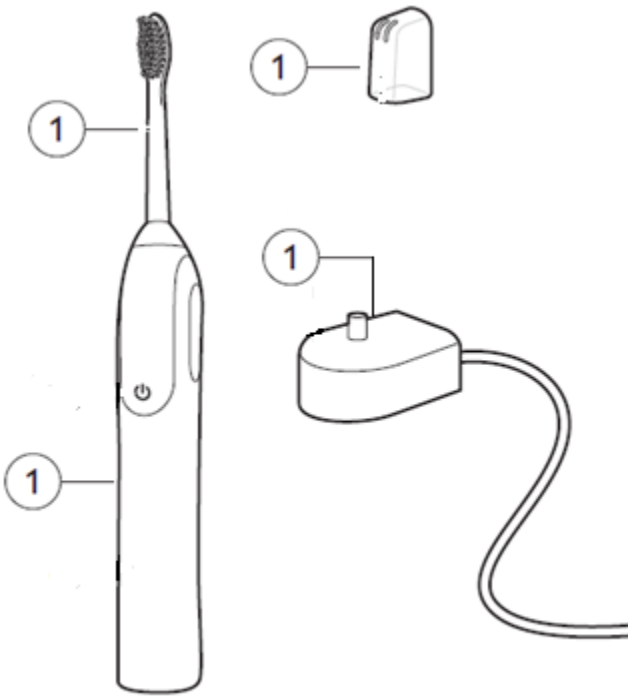
Removing the rechargeable batteries:
1. Insert a flat-head (standard) screwdriver into the slot located at the bottom of the handle. Turn the screwdriver anti-clockwise to release the bottom cap
2. Hold the handle upside down and push down on the shaft to release the internal components of the handle
3. Cut the wires to disconnect the batteries from the housing.
4. Place a flat-head (standard) screwdriver onto each of the three snaps and tap with a hammer to break the snaps.
5. Separate the bottom cap from the housing and remove the rechargeable batteries.
6. The rechargeable batteries can now be recycled and the rest of the appliance discarded appropriately.



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Exploded View



1 Replaceable brush head
1 Power on/off button
1 Handle
1 Hygienic cap
1 Charger

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PHILIPS

SERVICE AND WARRANTY PART NUMBERS

PowerUp (HX3110)

Pos	Service Code	Description	Comments
1	4235 090 03351	POWERUP - EUROPE	Available as a Service part. Warranty claims should be routed to Call Centers.
	4235 090 03631	POWERUP - CANADA	
	4235 090 03361	POWERUP - UK, HK	
	4235 090 03371	POWERUP - AUSTRALIA, NEW ZEALAND	
	4235 090 03381	POWERUP - JAPAN	
	4235 090 03391	POWERUP - UAE (ISO MEA)	
	4235 090 03421	POWERUP - TAIWAN	
	4235 090 03401	POWERUP - PRC	
	4235 090 03411	POWERUP - KOREA	